

Casey Turbyfill
Police Chief
chief@seesugar.com
(828) 898-4349
www.seesugar.com



THE VILLAGE OF SUGAR MOUNTAIN POLICE DEPARTMENT
251 Dick Trundy Lane
Sugar Mountain, NC 28604

REPORT TO VILLAGE COUNCIL
June 18, 2026

The Police Department continues to operate efficiently. Traffic volume has remained consistent for this time of year, and outdoor activities continue to be active throughout the Village. Officers on duty have maintained a highly visible presence to help ensure a safe environment for residents, guests, and visitors. Officers have conducted both stationary and moving patrols in high-traffic areas.

Officers have also been conducting after-hours business checks, along with business walk-troughs during normal business hours. These checks, combined with highly visible patrols, appear to be well received by community stakeholders and continue to provide valuable opportunities for officers to interact with members of the community.

Officer Moore and Officer Sanchez continue to do a great job on the overnight shift. Officer Kiefer remains assigned to the split shift from 2:00 PM to 2:00 AM. These split shift hours will be modified in the following months to accommodate the busier times during the winter season. Officer Brown and Officer Buchanan continue to serve on the day shift.

On August 20th, all full-time staff will complete Taser 10 recertification at the Police Department. Officer Brown and Chief Turbyfill will instruct the class. Taser 10 recertification is conducted annually to maintain compliance with Axon Taser 10 certification requirements. All part-time reserve officers will complete firearms qualification in mid-September.

As mentioned in last month's report, Officer Kiefer will be attending Law Enforcement Instructor training in Salemburg at the North Carolina Justice Academy at the end of the month.

The North Carolina State budget proposed a one-time bonus for full-time sworn law enforcement officers. The bonus will be paid to the Village by the State and then disbursed to each individual officer by the municipality. The North Carolina State Bureau of Investigation is overseeing the coordination and distribution of this bonus. The bonus consists of a one-time payment of \$1,750 to each full-time sworn officer. I have been providing the proper information when requested by the SBI, and the bonus is expected to be distributed in mid-October.

Chief Turbyfill and Bill Daniels recently conducted a review of posted signage throughout the Village. Several new speed limit signs have been ordered to replace damaged signs and to add signs in

areas where they are needed. A flashing stop sign has been placed at the bottom of Cross Park Drive. I am hopeful that this will help address some of the traffic issues in that area. The new stop sign is operated by a solar-charged battery.

I would like to remind everyone to remain mindful of posted speed limits throughout the Village. With warmer weather here, we expect an increase in pedestrians, hikers, and cyclists enjoying the area. Speed limits are clearly posted throughout the Village. Side streets are 15 MPH zones, while Grouse Moor Drive and Sugar Mountain Drive are 25 MPH zones. Speeding remains a significant contributing factor in motor vehicle crashes. Officers will continue conducting RADAR enforcement to help maintain safe traffic speeds throughout the Village.

Incident Summaries

07/21/2026 – Property Damage to Patrol Vehicle

While patrolling, Officer Buchanan was maneuvering through the Sugar Top Security Gate when the security gate fell onto the patrol vehicle, causing damage. Chief Turbyfill received a repair estimate from Modern Collision of Boone totaling \$2,493.58. Chief Turbyfill has been in contact with Sugar Top Management and provided a copy of the estimate for the repair of the vehicle.

07/24/2026 – Gas Leak

Officer Buchanan responded to a residence on Highland Circle after a strong smell of propane gas was reported. With assistance from Banner Elk Fire, the leak was located. The propane tank was turned off to prevent any further leakage.

07/27/2026 – Order for Arrest

While conducting business checks during the early morning hours, Chief Turbyfill located a suspicious vehicle in the Courtyard parking area. Chief Turbyfill made contact with two individuals in the vehicle. During the investigation, Chief Turbyfill determined that the female subject was wanted on an Order for Arrest out of McDowell County. The female was arrested and transported to the Avery County Magistrate's Office, then turned over to Avery County Detention staff.

07/31/2026 – Gas Leak

Officer Kiefer and Officer Brown responded to the sound of an alarm in the Grouse Moor area. Upon further investigation, the alarm was found to be coming from a residence on Rock Ledge Lane. Officers made contact with the homeowner by telephone and determined that a propane gas leak inside the residence was the cause of the alarm. The propane was turned off at the tank.

Banner Elk Fire conducted an evaluation of the interior of the home and determined that a faulty gas valve in the kitchen was the cause of the leak.

08/13/2026 – Trespass Notice

Chief Turbyfill responded to Lowe's Foods regarding a customer who had previously been caught swapping price tags from lower-valued items to higher-valued items. At the request of Lowe's Foods Management, the subject was issued an official trespass notice.

As always, I would like to thank every member of our department for their dedication and hard work. We continue to improve our operations and remain committed to providing the highest level of public safety service to our residents, guests, and visitors. We appreciate the continued support and the opportunity to serve the Village of Sugar Mountain.

Activity Summary

- Residence Checks: **356**
- Business Checks: **396**
- Patrol Miles: **4,052**
- Citations Issued: **7**
- Arrests: **1**

Respectfully submitted,

A handwritten signature in dark ink, appearing to read 'Casey Turbyfill', written in a cursive style.

Casey Turbyfill, Chief

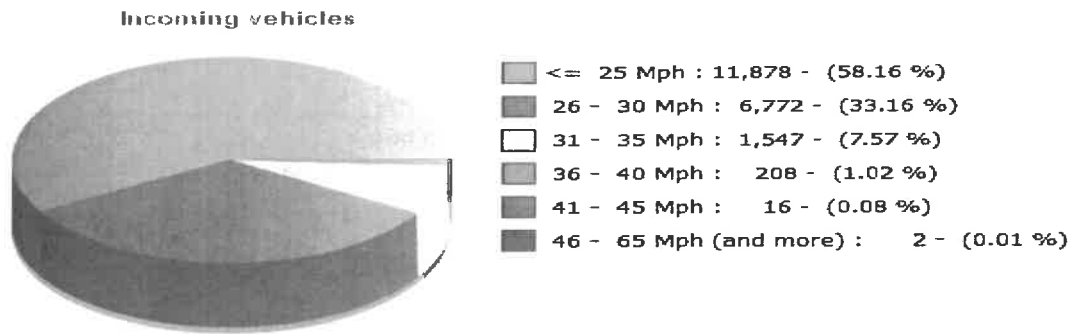
Activity Log Event Summary (Totals)

Sugar Mountain Police Department

(07/20/2026 - 08/17/2026)

<No Event Type Specified>	2	911 Hangup	5
ABC Closing	23	Accident	10
Administrative Duty	31	Alarm Activation	6
Animal Complaint	1	Assist County Officer	5
Assist Fire Dept.	3	Assist Highway Patrol	3
Assist Home Owner	3	Assist Medical	3
Assist Motorist	18	Assist Other Department	11
Assist Other Officer	4	Assist Public Works	1
Assist Security	1	Business Check	396
Calibrate Alco- Sensor	1	Call in Public Works	1
Citation	7	Civil Dispute	4
Communicating Threats	3	Community Police Contact	12
Continue Investigation	1	Deliver Letter	6
Direct Traffic	6	Escort	9
Felony Arrest	1	Foot Patrol	140
Fraud	2	Interview	1
Intoxicated Person	1	Investigate Town Ord. Violation	3
Investigation	1	Lost Property	1
Medical Call	1	Misdemeanor Arrest	1
Noise Complaint	4	Object in Road	3
Open Door	2	Other	8
Residence Check	356	See Officer	2
Stationary Patrol	69	Stationary Radar	36
Suspicious Activity	4	Suspicious Person	2
Suspicious Vehicle	6	Training	13
Trash	1	Trespassing	2
Unlock car	1	Vehicle Maintenance	2
Vehicle Search	7	Vehicle Stop	40
Verbal Warning	13	Warning Citation	15
Wash/Clean Patrol Vehicle	4	Welfare Check	6

Total Number Of Events: 1,324



Start date: Wednesday, July 15, 2026 12:30 AM
End date: Sunday, August 16, 2026 9:00 AM

Location:

Comments: