

Casey Turbyfill  
**Police Chief**  
chief@seesugar.com  
(828) 898-4349  
www.seesugar.com



**THE VILLAGE OF SUGAR MOUNTAIN POLICE DEPARTMENT**  
**251 Dick Trundy Lane**  
**Sugar Mountain, NC 28604**

**REPORT TO VILLAGE COUNCIL**

**September 11, 2026**

The Police Department continues to operate efficiently. Traffic volume has remained consistent for this time of year. The final Grillin' & Chillin' Summer Concert event was held on Labor Day, and officers have enjoyed speaking with attendees throughout the summer concert series. No issues were reported during the concert series.

Officers on duty have maintained a highly visible presence to help ensure a safe environment for residents, guests, and visitors. Officers have conducted both stationary and moving patrols in high-traffic areas, along with stationary and moving RADAR operations for speed enforcement.

On August 20th, all full-time staff completed Taser 10 recertification at the Police Department. Officer Brown and Chief Turbyfill instructed the class. Taser 10 recertification is conducted annually to maintain compliance with Axon Taser 10 certification requirements.

All part-time reserve officers are scheduled to complete firearms qualification on September 24th. Officer Moore will attend Intoximeter recertification on September 22nd. Five officers are currently certified to operate the Intoximeter for breath testing during impaired-driving investigations.

I plan to send Officer Sanchez to RADAR Operator Certification in mid-November and then to Intoximeter certification in the spring. This will allow the Department to have four (4) RADAR-certified operators. In the past, we have typically had only one or two officers certified to operate RADAR. Increasing the number of certified operators will provide the Department with greater flexibility in conducting traffic enforcement operations.

Many of the new speed-limit signs have been installed, along with cleaning and maintenance of some of the older signage. I would like to thank Bill and the Public Works crew for getting this work accomplished.

I expect the 2026 Dodge Durango patrol vehicle to be ready for pickup in mid-October. Once the vehicle is picked up, I will order and arrange for installation of the necessary equipment. Hopefully, the vehicle will be ready for service before the first of the year, depending on equipment availability and installation scheduling.

I mentioned damage to a patrol vehicle in last month's report that was caused by a gate closing on the vehicle. The repair parts have been ordered, and I am awaiting a scheduled date to take the vehicle in for repair at Modern Collision in Boone. We are expecting a check to cover the repair costs.

I want to remind everyone to remain mindful of posted speed limits throughout the Village. In addition to increased pedestrian activity, we have had a significant amount of road repair work taking place throughout the Village. I understand that this can be an inconvenience at times, but we want to keep everyone safe in these construction zones. Plan ahead and give yourself a few extra minutes for travel time in these areas.

Speed limits are clearly posted throughout the Village. Side streets are 15 MPH zones, while Grouse Moor Drive and Sugar Mountain Drive are 25 MPH zones. Speeding remains a significant contributing factor in motor vehicle crashes that result in injuries and property damage. Officers will continue conducting RADAR enforcement to help maintain safe traffic speeds throughout the Village, while also monitoring construction-zone areas to help maintain a safe environment for motorists and workers.

## **Incident Summaries**

### **09/01/2026 – Gas Leak**

Officer Buchanan responded to a residence on Rock Spring Circle after a propane gas tank ruptured while being filled. Fire units responded, along with the Avery County Fire Marshal's Office, to investigate the cause of the incident. No injuries or property damage were reported.

### **09/06/2026 – Mountain Bike Accident**

Chief Turbyfill responded to assist rescue personnel with a mountain bike accident involving injuries. The patient was located and transported by ambulance to the medical flight landing zone. Officer Moore assisted with securing the landing zone.

### **09/10/2026 – Trespass Notice**

Officer Kiefer and Officer Moore responded to Lowe's Foods regarding a customer who had been observed by staff concealing merchandise. At the request of Lowe's Foods management, the subject was issued an official trespass notice.

As always, I would like to thank every member of our department for their dedication and hard work. We continue to improve our operations and remain committed to providing the highest level of public safety service to our residents, guests, and visitors. We appreciate the continued support and the opportunity to serve the Village of Sugar Mountain.

#### **Activity Summary**

- **Residence Checks:** 306
- **Business Checks:** 322
- **Patrol Miles:** 3,343
- **Citations Issued:** 5
- **Arrests:** 0
- **Vehicle Crash Investigations:** 4

Respectfully submitted,

**Casey Turbyfill, Chief**  
**Sugar Mountain Police Department**

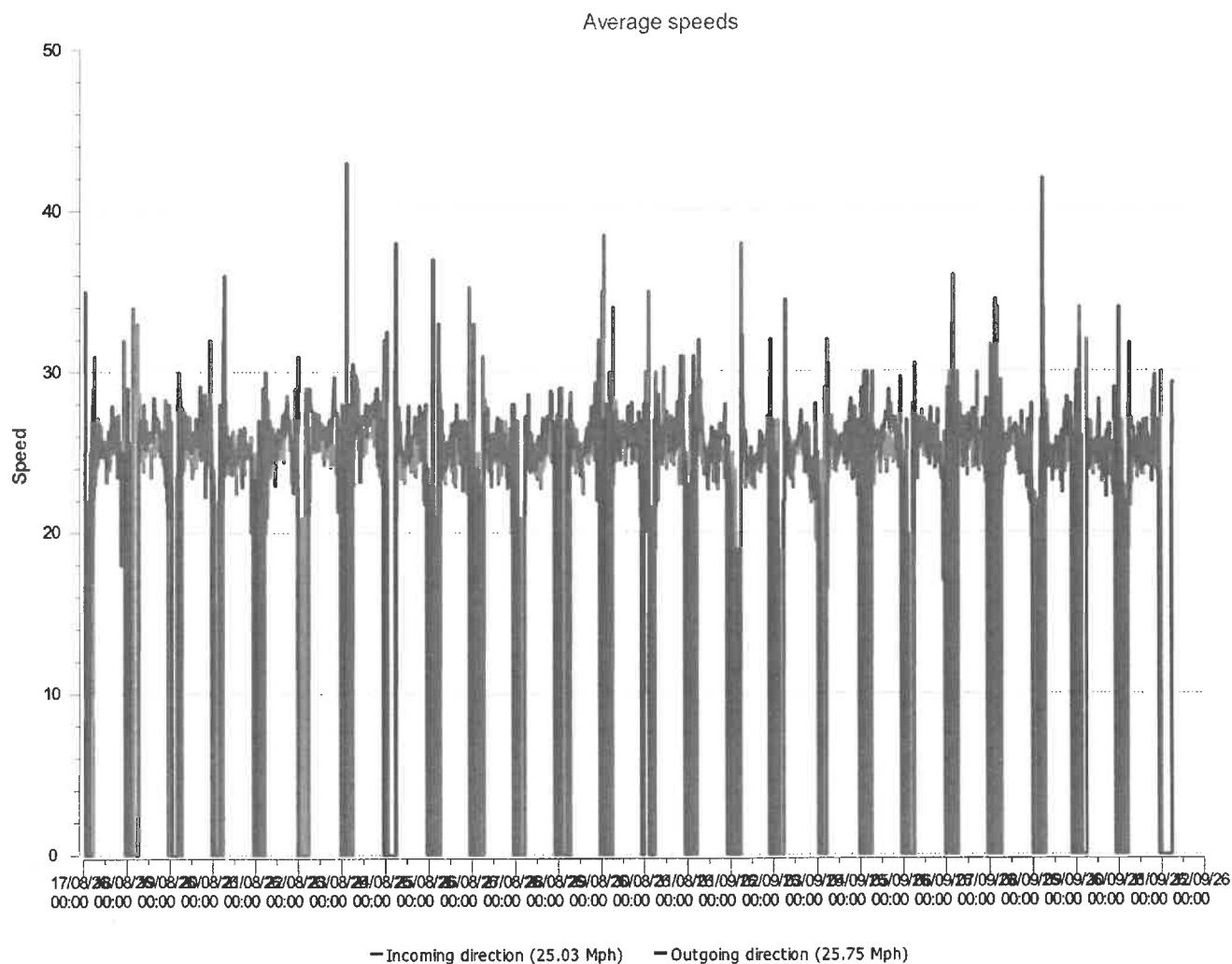
# Activity Log Event Summary (Totals)

## Sugar Mountain Police Department

(08/18/2026 - 09/11/2026)

|                           |     |                                 |     |
|---------------------------|-----|---------------------------------|-----|
| <No Event Type Specified> | 3   | 911 Hangup                      | 1   |
| ABC Closing               | 17  | Accident                        | 5   |
| Administrative Duty       | 15  | Alarm Activation                | 7   |
| Animal Complaint          | 1   | Assist County Officer           | 2   |
| Assist Fire Dept.         | 2   | Assist Home Owner               | 3   |
| Assist Medical            | 4   | Assist Motorist                 | 6   |
| Assist Other Department   | 8   | Assist Other Officer            | 5   |
| Assist Security           | 1   | Business Check                  | 322 |
| Calibrate Alco- Sensor    | 1   | Call in Public Works            | 1   |
| Citation                  | 5   | Communicating Threats           | 1   |
| Community Police Contact  | 12  | Continue Investigation          | 1   |
| Direct Traffic            | 4   | Escort                          | 4   |
| Foot Patrol               | 138 | Fraud                           | 1   |
| Hit & Run                 | 1   | Investigate Town Ord. Violation | 1   |
| Investigation             | 1   | Larceny                         | 4   |
| Lost Property             | 1   | Medical Call                    | 1   |
| Open Door                 | 4   | Other                           | 11  |
| Refer to Magistrate       | 1   | Residence Check                 | 306 |
| See Officer               | 2   | Stationary Patrol               | 57  |
| Stationary Radar          | 25  | Suspicious Activity             | 4   |
| Suspicious Vehicle        | 3   | Training                        | 17  |
| Trespassing               | 1   | Unwanted Person                 | 1   |
| Vehicle Maintenance       | 1   | Vehicle Search                  | 2   |
| Vehicle Stop              | 19  | Verbal Warning                  | 5   |
| Warning Citation          | 5   | Wash/Clean Patrol Vehicle       | 3   |
| Welfare Check             | 2   |                                 |     |

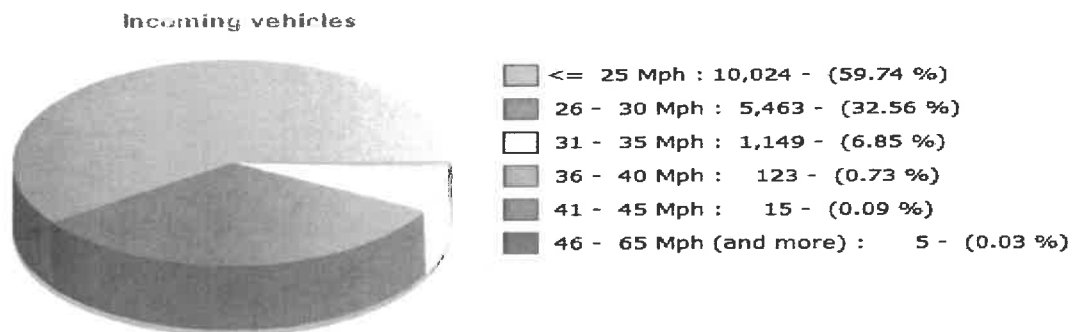
**Total Number Of Events: 1,048**



**Start date:** Monday, August 17, 2026 12:00 AM  
**End date:** Friday, September 11, 2026 7:00 AM

**Location:**

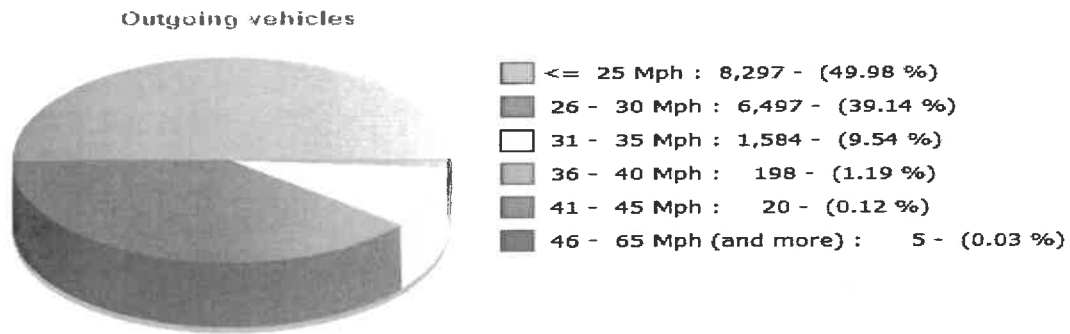
**Comments:**



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